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JUN 2 7 2006 Number of pages including this sheet: 7 Exmnr. Benny Quoc Tieu - UNITED STATES PATENT & TRADEMARK OFFICE Deliver to: Fax No.: 571-273-8300 Kevin G. Shao, Reg. No. 45,095 From: June 27, 2006 Date: Operator: David Castro Application No.: 10/675,180 Art Group: 2614 Filing Date: Sept. 29, 2003 Conf. No: 1110 Inventor: Andrew T. Busey Entitled: AN AUTOMATIC CALL DISTRIBUTION SYSTEM USING COMPUTER NETWORK-BASED COMMUNICATION Attorney Docket No.: 4068P009D Enclosed are the following documents: ☐ Declaration & P of A (__ pgs) Reply Brief (___pgs) ☐ Small Entity Statement Appeal Brief (___pgs) (in triplicate) ☐ Drawings: # of sheets w/___ Utility Application (__pgs) Month Petition re Ext. of Time Rsp. to Notice of Missing Parts (_ 1.53(b) Cont. Application (___ pgs) ☐ IDS & PTO 1449 (__pgs) ☐ Transmittal Letter (__ pgs) (in duplicate) Fee Transmittal (__pgs) (in duplicate) 1.53(b) Divisional Application (___pgs) ☐ Issue Fee Transmittal (___ pgs) 1.53(b) CIP Application (__ pgs) ☐ Notice of Appeal (__ pgs) □ Deposit Account Authorization 1.53(d) RCA Transmittal (__pgs) Petition re Other: (__pgs) ☐ PCT Application (pgs) Power of Attorney (___pgs) Other: ☐ Provisional Application (__ pgs) ☐ Declaration by Inventor(s) (___ pgs) Other: Assignment & Cover Sheet (__ pgs) ☐ Supplemental Declaration (___ pgs) Other: ☐ Certificate of Transmission by Fax ☐ Preliminary Amendment (_ Other: CERTIFICATE OF TRANSMISSION I, David Castro, hereby certify that this correspondence is being imie transcell d to the U.S. Patent and Trademark Office on: __ June 27, 2006

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In Re Application of:

Serial No.: 10/675,180

Filed: Sept. 29, 2003

Andrew T. Busey

AN AUTOMATIC CALL DISTRIBUTION

BASED COMMUNICATION

SYSTEM USING COMPUTER NETWORK-

Atty. Docket No. 4068P009D

PATENT

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JUN 2 7 2006
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Examiner: Benny Quoc Tieu
)
Art Unit: 2614
)
Confirmation No.: 1110

Mail Stop Amendment Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO THE OFFICE ACTION

Sir:

For:

In response to the Office Action dated March 27, 2006, Applicant respectfully requests that the Examiner enter the following amendments and consider the following remarks.

CERTIFICATE OF TRANSMISSION
I hereby certify that this correspondence is being facetimile transmitted to the U.S. Patent and Trademark Office on: June 27, 2006 David Castro (Name of Person Transmitting Correspondence)